

In the Claims:

Amend the claims as set forth below:

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1. (Amended) A tendering station comprising

a movable housing

a terminal removeably connected to said housing by a terminal interface for acquiring transaction information, said terminal having a display and a device for communicating information over a wireless communication network, and at least one activation key for activating one or more user functions; and

at least one peripheral device attached to said housing and coupled to said terminal by said terminal interface for conveying [the] transaction information and related information to or from a user.

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3. (Amended) The tendering station according to claim 1, wherein said housing comprises a top surface having a cradle for mounting the removable terminal and said at least one peripheral device.

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8. (Amended) The tendering station according to Claim 1, wherein said at least one peripheral device comprises a further display device for displaying transaction and related information.

9. (Amended) The tendering station according to Claim 8, wherein said further display device comprises an adjustable support attached to said housing.

a⁴ 15. The tendering station according to Claim 1, wherein said at least one peripheral device comprises a telephone headset having a transceiver for receiving and transmitting audio information to and from said terminal for retransmission from said terminal over said wireless communications network.

a⁵ 20 (Amended) A portable customer service station for facilitating a customer transaction in a shopping facility, said customer service station comprising:
a movable housing;
a handheld terminal removeably connected to said housing by a terminal interface for acquiring transaction information, said terminal having a display, a wireless radio for communicating the information over a wireless communication network, at least one activation key for activating one or more user functions, and a scanner for reading bar code information;
a customer display attached to said housing and coupled to said terminal for displaying the transaction information and related information to a customer; and
a printer device for printing receipts or transaction reports.

a⁶ 31. (Amended) A portable tendering station for facilitating a customer transaction in shopping facility, said tendering station comprising:
a movable housing;
a cradle interface attached to said housing;
a handheld terminal removeably connected to said cradle interface for acquiring transaction information, said terminal having a display, a wireless radio for communicating the

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information over a wireless communication network, at least one activation key for activating one or more user functions, and a scanner for reading bar code information; and

at least one peripheral device attached to said station and in communication with said terminal via said cradle interface for conveying the transaction information and related information to or from a customer, said at least one peripheral device being used to complete said transaction.

✓Cancel Claim 35.

✓Cancel Claims 50 to 56.

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57. (Amended) system for providing tendering and customer services, comprising:

a host computer for processing transaction data;

a controller coupled to said host computer for communicating the transaction information to and from said host computer;

a wireless communication network coupled to said controller for communicating the transaction information to and from said controller; and

a portable station in communication with said network for providing the transaction information to said network, said station comprising:

a movable housing;

a terminal removably connected to said housing by a terminal interface for acquiring the transaction information, said terminal having a display and a device for communicating the information over said wireless network, and at least one activation key for activating one or more user functions; and

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at least one peripheral device attached to said housing and coupled to said terminal by said terminal interface *B* for conveying the transaction information and related information to or from a user.

✓Cancel Claims 58 to 62.

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63. (Amended) In a system wherein a host processor communicates with a plurality of mobile terminals using radio data communication, a method for controlling functions available to terminal users, comprising:

- issuing a terminal to a user;
- receiving identification data specific to said user on said terminal and communicating said identification data to said host processor;
- operating said host processor to determine authorized functions to be made available to said user, using said identification data;
- communicating a message to said terminal identifying available authorized functions; and
- operating said host processor to provide user selected ones of said authorized functions to said terminal.